



HyperCyl Product Returns

Contact Aries Engineering Company with the following information:

- Serial number and Model number of the unit being returned.
 - This number is located on the end cap of the HyperCyl.
- Specifics as to why the unit is being returned.
 - Specifically, where the unit is leaking. Air/Oil.
- Level of urgency and how soon you would like to receive the unit back.
- If out of warranty, a Purchase Order number you would like us to invoice against. We will request a hard copy at a later date.
 - Note: We cannot perform any repairs UNTIL a PO is received.
- With the information above, HyperCyl will issue you an RGA number for further tracking.
 - Please be sure the RGA number is visible on the return crate.

- Prior to return shipment-
 - Please remove any pneumatic fittings installed on the cylinder.
 - Please remove any “end of rod” tooling.
 - Any time required to remove customer additions WILL be added to the labor hours required.